



Rafayet Hossain

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CAREER OBJECTIVE

Looking forward to building a challenging career in the field of System Analysis and Design by utilizing my knowledge gained from both academic studies and previous experiences. Also, I would like to enrich my professional skill and enhance leadership quality in the process.

TECHNICAL SKILLS

- More than three years of experience in the software industry especially system analysis & design, development, testing, and related documentation.
- Additionally, playing a Business Analyst role since June 2019.
- Has the ability to take responsibility and work as an owner of the project.
- Successfully developed entire MIS for Tottho Apa Project as an only business analyst and tester under the supervision of the Project Manager.
- Hands-on experience on requirement elicitation, requirement gathering, and requirements management.
- Preparing and Developing an understandable and readable Software Requirement Specification (SRS).
- Familiar with Wireframing and User Interface (UI) design.
- Excellent communication and interpersonal skills. Quick learner, creative thinker, versatile, adaptable, and process-oriented with high customer orientation.
- Familiar with industry quality standards like ISO, CMMI, Six Sigma, Lean, etc.
- Familiar with the software development life cycle and software test life cycle.
- Understanding, analyzing, and streaming test requirements.
- Knowledge of different levels of testing (Unit testing, Integration testing, system testing, and Acceptance testing).

- Hands-on experience in automation testing using selenium WebDriver.
- Familiar with performance testing using JMeter.
- Hands-on experience in API testing using Postman.
- Hands-on experience in security testing using the Zed Attack Proxy (ZAP).
- Familiar with functional and non-functional testing.
- Well versed with test documents (Test Scenario, Test Case, Test data, Traceability Matrix, Defect Report).
- Expertise in Bug Reporting and Tracking process. Bug reporting and tracking using bug tracking tool JIRA.
- Familiar with programming fundamentals and good knowledge of SQL.
- Working experience on PHP Laravel Framework.
- Familiar with Big Data Technology like Hadoop, Cloudera.

EXPERIENCE

Working as SQA Engineer at TechnoVista Ltd. since 1st August 2018.

- Expert in testing financial systems.
- Performing Functional testing.
- Performing Mobile App. Testing.
- Finding and reporting bugs.
- Developing test cases.
- Executing test cases.
- Performing Regression testing.
- Tracking issues by JIRA.
- Provide support to the end-user via phone calls.
- Testing Responsive view for the projects in different devices like desktop, tab, android phone of different resolutions.
- Testing browser compatibility on browser like Google Chrome, Mozilla Firefox, etc. of different versions.
- Automated testing by SELENIUM IDE.
- Preparing User Manual in both Bengali and English.
- Provide training to the end-users.
- Tested the following projects:
 - Adverse Drug Report (ADR) system for Fake Medicine Validation for Directorate General of Drug Administration (DGDA).
 - EMIS for Directorate of Secondary and Higher Education (DSHE)
 - MIS for Social Development Foundation (SDF).
 - MIS for Local Governance Support Project (LGSP-3).
 - Development & Implementation of Integrated Centralized Billing System for Bangladesh Rural Electrification Board (BREB).
 - Mobile App, Labor Inspection Management Application for Int. Labor Organization (ILO).
 - Financial Management Information System for Bangladesh Regional Connectivity Program (BRCP).
- Played additional roles as Business Analyst for the following projects:

- MIS for Tottho Apa Project (Phase-2).
- Integrated Online Application System for CARE Bangladesh
- Eco Tourism in Sundarban.

Worked as Jr. Software Engineer at Wardan Tech Ltd. from 1st January 2018 to 31 July 2018.

- Software Requirement Analysis & Specification.
- Software Designing & Development.
- System Development, Testing & Documentation.

EDUCATIONAL QUALIFICATION

Exam.	Passing Year	Institute	Result
B. Sc.	2018	Shanto Mariam University of Creative Technology (SMUCT)	3.74 out of 4.00
HSC	2013	Poyalgacha Degree College, Comilla	3.70 out of 5.00
SSC	2009	Poyalgacha High School, Comilla	4.44 out of 5.00

PROFESSIONAL TRAINING

- Lean Six Sigma Certification by RTIAC India and HyperTag Bd (HiTech Park Project Bangladesh).
- Big Data Analytics Training By LICT Project Bangladesh.
- Training on Software Testing & QA using Selenium - Udemy.
- English and Business Communication, SEIP, BASIS.
- Trained as a Software Quality Analyst and IQA during the CMMI certification process.

ACHIEVEMENT

- Got recognized and awarded as CMMI practitioner for contributing throughout the CMMI certification process.

REFERENCES

Sadar Uddin Mustafa Software Quality Assurance Engineer, TechnoVista Ltd. Mobile: 01767-941040 Email: sadar.mustafa@technovista.com.bd	Suman Chandra Roy Sr. Software Engineer, TechnoVista Ltd. Mobile: 01737-169610 Email: suman.roy@technovista.com.bd
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